



## Sontarai Motel

### Description

Located in **Sitapur**, **Sontarai Motel** is a scenic roadside retreat perfect for travelers seeking rest and relaxation. Surrounded by natural beauty, **Sontarai Motel** offers clean, well-maintained rooms with essential amenities for a comfortable stay. Its calm ambiance, warm hospitality, and authentic local cuisine make it ideal for short stopovers or longer breaks, providing a peaceful base to explore the surrounding landscapes of **Chhattisgarh**.

### Stay Highlights

- Stay in AC Rooms
- Complementary Breakfast
- Modern Facilities
- Nature Photography
- Green Mountains & Valleys
- Whispering Waterfall
- Star Gazing
- Short Treks
- Lush Greenery
- Birding

### Factsheets of the Stay

- AC Rooms
- Gym
- Geyser
- Free Wi-Fi
- Exhaust Fan
- Furnished Bedrooms
- Western Toilet
- Children's Play Area

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### Includes

- 2N Stay in Double/Triple Sharing Cottages/Tents
- Breakfast

- 12% GST

#### Excludes

- 3% Debit/ Credit Card Charges
- Contingency Expenses
- Whatever is not mentioned in Tariff Includes

#### Sontarai Motel Resort [Booking](#) Price (Season)

~~Double~~

~~Room~~

~~Room~~

Type

Star

Deluxe

Double

₹1,800

AC

Cottage

#### Sontarai Motel Resort [Booking](#) Price (Peak Season)

~~Double~~

~~Room~~

~~Room~~

Type

Star

Deluxe

Double

₹1,800

AC

Cottage

#### Places To See Near Sontarai Motel

Nearby Attractions	Experience	Distance
The Sitabengra & Jogimara Cave	Cave	11Kms
Sanjay Park	Park	48KMS
Deogarh Ambikapur Village	Temple	54Kms
Shivpur Shiv Temple	Temple	70Kms
UltaPani	Phenomenon	72Kms
Mainpat	Hill	75Kms
Tiger Point Manpot	Waterfalls	80Kms
Fish Point, Mainpat	Waterfalls	90Kms

#### Important Notes

- Soft Copy of Each ID Required during Booking

- Driver Stay & Food with Extra Charges on Spot
- Print Copy of Booking with Original ID Required
- AC is Subject to Availability of Electricity
- Rooms are not on hold
- No View Room can be Guaranteed
- Booking confirmation after payment
- All Meals in Stipulated Times
- Last 10MIN Bumpy Roads to Cottages/ Tents
- Sedan & Hatchback Cars Drive Carefully
- SUV are always Suitable for Hilly Roads

## Cancellation & Refund Policy

### Terms and Conditions:

- Booking is non-transferable.
- The bookings can be canceled on the orders or requirements of Chhattisgarh Tourism Board and on such cancellation full refund will be granted.
- Chhattisgarh Tourism Board reserves the right to cancel the advance booking in exceptional cases and unavoidable circumstances.
- Reservation will stand cancelled if the tourist fails to avail of the accommodation within 12 hours of his scheduled time of arrival in the unit. Reservation will however be continued if the tourist is able to inform the manager of the unit about his late arrival. Late arrival will not exempt the tourist from paying the full tariff.
- The Chhattisgarh Tourism Board, Raipur is not responsible for the supply of power to the unit. Provision of Eco-friendly solar power generation system has been made for power back-up at the property. Neither Chhattisgarh tourism board nor its employees are responsible for the charging of the backup unit due to the climatic conditions (sunlight or high speed winds).
- No Pets Allowed

### Note

"Guests are to kindly note that this property is run only with Alternate/Solar Power. Due to restriction in usage of diesel generators in forest areas, it may be insufficient to power these equipment. In case of occupancy of only a few rooms at the property, the manager reserves the right to provide Air Cooler as replacement for Air Conditioner". No refund or concession is payable in such cases".

### Tax Policy

Exclusive of GST

### Refund Policy

This Refund Policy outlines the terms under which refunds will be processed for bookings made through the Chhattisgarh Tourism website (<http://tourism.cgstate.gov.in/>). By making a booking, you agree to this policy.

#### 1. Cancellation & Refund Eligibility

Refunds for cancellations will be processed based on the following conditions:

##### A. Standard Cancellation Charges

Cancel Before	Charges to be Deducted (In %)
0-48 Hrs of Check-in Date	100%
2-3 Days of Check-in Date	50%

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3-7 Days of Check-in Date	25%
7 or More Days of Check-in Date	10%

**B. Special Cases for Full Refund**

Full refunds will be granted in the following cases:

- Cancellation by Chhattisgarh Tourism Board due to operational or administrative reasons.
- Government orders requiring cancellation of bookings.

**2. Refund Processing**

- Refunds will be processed through the original payment method used for booking.
- Refunds may take 7-10 working days to reflect in the customer's account, depending on the payment provider.
- Any applicable transaction fees or bank charges will be deducted from the refund amount.

**3. Non-Refundable Conditions**

- Bookings are non-transferable, and name changes are not permitted.
- If a guest fails to inform the property manager about a late arrival, the booking may be cancelled after 12 hours of the scheduled check-in, with no refund.
- No refund or concession will be provided if the property operates on alternate power sources (solar power) and cannot support air conditioning due to occupancy restrictions.

**4. Policy Updates**

Chhattisgarh Tourism reserves the right to modify or update this refund policy at any time. Changes will be posted on our website, and it is the responsibility of the user to review them periodically.

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**Date**

22/06/2025